Provider Resource List

Who Are You Going to Call?

Oregon Department of Early Learning and Care

Child Care Licensing Division (CCLD) 503-947-1400 or 1-800-556-6616 My Licensing Specialist is:	Child Care Resource and Referral (CCR&R) My Local CCR&R is: _____	Department of Early Learning and Care Direct Pay Unit (DPU) 503-378-5500	USDA Child Care Food Program See page 2 for regional contacts

• Oversee child care laws and regulations
• Approve child care licenses
• Conduct background checks on all individuals (18 and over) living in and associated with the licensed home or who have unsupervised access to child care children in a facility or home
• Provide support and clarification to comply with child care rules and regulations
• Conduct visits to child care home and facilities
  • Ensure that child care homes and facilities are safe and healthy for children
  • Conduct unannounced visits to licensed homes and facilities
• Investigate complaints made about child care programs to CCLD
 	
Call CCLD if you have questions regarding child care licensing, child care rules and regulations or any other child care questions you may have, but don't know who to call.
	• Schedule and coordinate child care professional development trainings for child care providers
	• Support child care providers to improve the quality of care they provide to children
	• Organize child care support and networking groups
	• Register providers for Oregon's referral system
	
	Call this office if you have questions about how to run a child care business, child development, trainings, handling difficult behaviors or how to set up your child care environment. The local CCR&R can also help you get set up with 211 to receive calls from families looking for a child care program.
	
	• 211 will provide free, customizable referrals for parents to child care programs
	• Provides strategies for finding quality child care
	• Available 24 hours a day, 7 days a week
		• Determine if a family qualifies for financial assistance with their child care costs
		• Enroll providers so they may accept payments for child care they provide for families eligible for financial assistance through DELC
		• Conduct background checks on all individuals (16 and over) living in the regulated subsidy home
		• Pay subsidy rates to providers who provide child care for families who are eligible for financial assistance through DHS.
		
		Call here if you have questions about how to become listed with DELC or a child care subsidy payment.
			• Reimburse providers a per meal or snack rate for the nutritious and balanced foods they provide child care children
			• Conduct facility visits to ensure that the foods that are being offered are within the USDA guidelines
			• Provide support and ideas to child care providers enrolled in their program
			
			Call this program if you have questions regarding the meals and snacks that you offer in your child care facility.

Child abuse and neglect reporting for all areas of Oregon: (855) 503-7233

Oregon Child Care Home Sponsors
USDA Child Care Food Programs (CACFP)

Office of Learning/Student Services
Child Nutrition Programs
503-947-5902

Main Office Location	Sponsor	Bilingual Staff	Phone	Counties Served		
Milwaukie	Northwest Nutrition Service	Chinese Russian Spanish Vietnamese	503-653-8626 800-600-6058	Clackamas Clatsop Columbia Hood River	Marion Multnomah Polk Sherman	Tillamook Wasco Washington Yamhill
Salem	Nutrition First	Russian Spanish	503-581-7563 800-288-6368	Benton Clackamas Lane Lincoln	Linn Marion Multnomah Polk	Tillamook Washington Yamhill
Wilsonville/Medford	Oregon Child Development Coalition (OCDC)	Spanish	541-770-5893 800-311-5084	Coos Curry Douglas Baker (T) Malheur (T) *(T)=Temporarily*	Josephine Jackson Deschutes Gilliam (T) Umatilla (T)	Klamath Lake Crook (T) Jefferson (T) Morrow (T)